

PRIVACY POLICY

What personal data does Multi-Teknik collect?

Multi-Teknik Mönsterkort AB (Multi-Teknik) may collect personal data within the scope of our professional relationship with you. We may also collect your personal information if you are in contact with us. The collected personal data is necessary for our mutual endeavors, alternatively necessary for the specific purpose with which the data has been collected. We only process the personal data that you have provided us.

The personal data we may process will mainly be your name, your employer or your contact information. The data is used to manage your orders and for us to be able to contact you, should such a need arise. If you are not currently a customer of ours, but have been in contact with us for one reason or another, we may keep your data based on our legitimate interests of contacting you for direct marketing purposes.

In addition, information may be collected in the form of so called cookies when and if you visit our website. We only collect this information, which mainly consists of statistics related data on your usage of our website, if you approve. As a visitor to our website, you are not in any way obligated to give us access to personal data.

Multi-Teknik may keep your personal data for up to 60 months upon collection or, in a case where we have had business dealings with you, up to 60 months after such dealings are concluded. We keep this data in order to be able to handle potential warranties, claims or other such items. With respect to the relative niche nature of our products, we also believe our direct marketing efforts will be relevant to your interests during the time now stated. Information regarding your right to object to direct marketing and your right to demand deletion of your personal data is stated below.

How does Multi-Teknik share your personal data?

We may share your personal data with the following third parties.

Members of the Multi-Teknik group: We may, if necessary, disclose your personal data to other members of the Multi-Teknik group. Such disclosure may be warranted if one or several other group members are assisting us in the matter for which you have contracted us.

Service Providers: Your personal data may also be shared with our service providers, including providers of IT and storage services and direct marketing tools. We will always make sure necessary measures are put in place when disclosing your personal data to ensure our Service Providers process your data in an agreeable fashion. These measures include entering into data processing agreements to ensure that all processing of your data meets the standard set out in this Privacy Policy.

Where is your personal data stored?

We will always endeavor to ensure that your personal data is not stored or otherwise processed outside of the EU/EEA. If the matter requires transfers to any third country, for instance if our contract with you includes manufacturing in China with direct shipping to your facilities, we will ensure that adequate safeguards are put in place to ensure that your data is protected.

Your right to manage the processing of your personal data

Right to access – You may at any time ask us for confirmation on whether or not we process any of your personal data. If that is the case, you also have a right to request access to that data.

Right to correct – You may request that we correct any incorrect or incomplete personal data.

Rätt att invända – Du har i vissa fall rätt att invända mot att vi behandlar dina personuppgifter, bland annat för direktmarknadsföring. Om du invänder mot att vi behandlar dina uppgifter för sådant ändamål kommer vi att upphöra med den behandlingen.

Right to object – You may object to certain processing operations involving your personal data, such as processing for direct marketing purposes. If you object to processing for marketing purposes, we will adhere and no longer use your personal data for such purposes.

Right to deletion – You may in some cases request that Multi-Teknik delete your personal data. Such cases include:

- If the personal data is no longer necessary for the purposes for which it was collected.
- If you have objected to processing for marketing purposes and we have no other reason to retain your personal data.
- If your personal data is being processed in an unlawful manner.
- If your personal data needs to be deleted due to a legal obligation.

Do note that we may be obligated to keep your personal data regardless of such a request, for instance if it is necessary for the fulfillment of the agreement we have with you or if there exists

a legal obligation requiring us to retain the data. In such a case, your personal data will only be processed for those necessary purposes.

Right to portability – You may request that Multi-Teknik exports a copy of your data in a structured and generally accessible format.

Changes to this Privacy Policy and Contact Information

This Policy may be amended as new features, technology or legal requirements arise so please check back from time to time. We'll notify you if any significant changes are made.

Multi-Teknik Mönsterkort AB acts as a Data Controller when processing your personal data. We abide by European and Swedish data protection law and make a continuous effort to ensure that we process your personal data responsibly. Our supervising data protection authority is Datainspektionen (Sweden). If you have questions, comments or concerns please contact us by email at gdpr@multek.se or postal mail at:

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